



MELVIN TENNANT
President & CEO

May 21, 1998

Juan Whipple
Queen City Tours
PO Box 36160
Charlotte, NC 28236

Dear Juan:

I just had the opportunity to look at some very complimentary letters regarding your services. You have certainly established a great reputation and a loyal clientele.

I am pleased our staff has been able to contribute to your success and trust that you will continue to call on us as the need arises. You have a unique offering with limitless potential in this market.

Congratulations and keep up the good work!

Sincerely,