

Princess Cruises suspends operations until December



Operators have been forced to further suspend trips amid the ongoing uncertainty surrounding Covid and travel restrictions which remain in place across the globe.

Princess Cruises has suspended selected global ship operations until December 15 while G Adventures has cancelled tours up to and including September 30.

Princess said the suspension to mid-December applies to voyages taking in Africa, Caribbean, Californian Coast, Hawaii, Mexico, Panama Canal, South America and Antarctica, Japan, Tahiti and the South Pacific.

Operations out of Australia on the Majestic Princess, Regal Princess, Sapphire Princess, Sea Princess and Sun Princess have been suspended until October 29.

"We share in our guests' disappointment in cancelling these cruises," said Princess Cruises President Jan Swartz. "We look forward to the days when we can return to travel and the happiness it brings to all who cruise."

Guests booked on cancelled voyages who have paid in full will have the option to receive a refundable Future Cruise Credit (FCC) equivalent to 100% of the cruise fare paid plus an additional non-refundable bonus FCC equal to 25% of the cruise fare. .

Meanwhile, G Adventures said it has taken the "unfortunate but necessary decision" to further suspend tours departing up to and including 30 September.

In addition the 21 October departure of its G Expedition ship has also been cancelled.

The tour suspension does not apply to 21 departures which are operating in Europe.

All UK travellers who do not wish to rebook their trip to a later date will receive a fully-protected Refund Credit Note for 100% of the amount paid for all booked tour services as well as an additional 10% travel credit as a gesture of goodwill.

G Adventures said refunds will be available that will be provided "no later than 31 January 2021".

"G Adventures is not suspending tours beyond September 30 so as to keep the door open in the event the current situation evolves in a way that enables us to travel again," the operator said.

"The health and safety of our travellers and staff is our main priority and this is an essential measure to protect people at this time," the company. "We're working closely with all of our partner suppliers including our hotel, ground transportation and meal providers, to prepare for our tour relaunch.

"We do understand people may feel uncertain about travelling in the upcoming months, so we are offering travellers booked on tours departing up to December 31, 2020 the option to transfer their booking to a future departure date for the same price.

"Alternatively, they can pay in full and receive a 110% travel credit for a future tour."